## OCR NOTICE OF NONDISCRIMINATION

Source: HHS Office for Civil Rights

**Pickens County Health Care Authority, dba, Pickens County Medical Center,** complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, gender, or sex.

**Pickens County Health Care Authority, dba, Pickens County Medical Center,** does not exclude people or treat them differently because of race, color, national origin, age, disability, gender, or sex.

## The Pickens County Health Care Authority, dba, Pickens County Medical Center,

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats, (large print, audio, accessible electronic formats)

Provides free language services to people whose primary language is not English, such as:

- o Qualified interpreters
- Information written in other languages

If you need these services, contact Civil Rights Coordinator, Tabitha Pate.

If you believe that the Pickens County Health Care Authority, dba Pickens County Medical Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, gender, or sex, you can file a grievance with:

The Civil Rights Coordinator, Tabitha Pate, Director of Human Resources Mailing Address: PCMC, PO Box 478, Carrollton, AL 35447 Telephone Number: 205-367-8111 ext 105 TTY number Fax- 205-367-2463 Email: <u>Tabitha.pate@pcmc.care</u>

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Tabitha Pate, Civil Rights Coordinator, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <u>https://ocrportal.hhs.gov/ocr/portal/lob.jsf</u> or by mail of phone at:

US Department of Health and Human Services 200 Independence Avenue SW. Room 509F, HHH Building Washington, DC 20201

Toll Free: 1-800-868-1019 800-537-7697 (TDD)

Complaint forms are available at <a href="http://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>